

### In-State Answer Rate by Originating State 2021-10-01 to 2021-12-31 Eastern Time

For media or research use, please coordinate with Lifeline's Communications team at [communications@vibrant.org](mailto:communications@vibrant.org).

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline's Spanish language sub-network.

State	Routed	Answered In-State	Answered Out-State	In-State Answer Rate
AK	1,829	961	271	53%
AL	6,877	4,359	497	63%
AR	3,829	2,840	195	74%
AZ	10,080	9,173	228	91%
CA	70,256	60,135	301	86%
CO	13,098	7,921	2,038	60%
CT	5,217	2,964	822	57%
DC	1,709	1,581	29	93%
DE	1,083	818	90	76%
FL	26,045	19,113	1,691	73%
GA	14,358	8,993	1,636	63%
HI	2,748	1,999	239	73%
IA	4,046	2,859	244	71%
ID	3,234	2,689	277	83%
IL	22,276	4,144	12,888	19%
IN	9,342	6,779	1,196	73%
KS	4,401	3,580	388	81%
KY	6,128	4,511	513	74%
LA	6,632	3,107	1,919	47%
MA	13,390	9,843	672	74%
MD	9,330	7,586	26	81%
ME	1,246	1,029	4	83%
MI	16,550	10,673	2,152	64%
MN	8,448	4,263	2,031	50%
MO	9,002	7,155	283	79%
MS	3,172	2,863	66	90%
MT	2,053	1,973	3	96%

≥ 90 Answered
  ≥ 80 Answered
  ≥ 66 Answered
  < 66% Answered

State	Routed	Answered In-State	Answered Out-State	In-State Answer Rate
NC	14,113	12,601	349	89%
ND	1,181	1,056	37	89%
NE	3,017	2,334	173	77%
NH	1,885	1,492	215	79%
NJ	11,610	9,092	586	78%
NM	4,228	3,021	197	71%
NV	5,370	3,988	306	74%
NY	36,900	22,602	7,332	61%
OH	15,759	9,043	4,412	57%
OK	5,156	3,689	315	72%
OR	10,360	7,486	946	72%
PA	14,465	12,193	304	84%
RI	1,008	991	1	98%
SC	7,289	5,660	380	78%
SD	939	809	17	86%
TN	8,658	7,024	128	81%
TX	39,353	14,623	16,328	37%
UT	6,496	4,477	951	69%
VA	13,596	10,068	493	74%
VT	1,034	891	71	86%
WA	13,603	9,911	1,116	73%
WI	10,942	9,386	305	86%
WV	2,523	2,230	21	88%
WY	829	393	294	47%

Vibrant Emotional Health (“Vibrant”), as the Administrator of the National Suicide Prevention Lifeline (“Lifeline”) under a Cooperative Agreement with the US Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (“SAMHSA”), maintains this data to enhance public access to the Lifeline’s information. This is a service that is continually under development. While we try to keep the information timely and accurate, we make no guarantees. We will make an effort to correct errors brought to our attention. Users should be aware that information being presented may not reflect official positions of Vibrant, the Lifeline, or SAMHSA. With respect to documents available from this report, neither Vibrant, the United States Government, nor any of their employees assumes any legal liability or responsibility for the accuracy, completeness, or usefulness of any information disclosed, or represents that its use would not infringe privately owned rights.

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