



## In State Answer Rate

ACD Adjusted

10/01/2020 to 12/31/2020

**NATIONAL SUICIDE PREVENTION LIFELINE**





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**In-State Answer Rate by Originating State 10/1/2020 to 12/31/2020 Eastern Time**

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline’s Spanish language sub-network.

State	Initiated	Answered In-State	Answered Out-State	In-State Answered Rate
AK	1,773	1,033	383	58%
AL	6,517	6,095	61	94%
AR	3,364	2,573	375	76%
AZ	7,795	7,340	82	94%
CA	59,750	50,658	797	85%
CO	10,717	8,446	336	79%
CT	3,913	2,846	56	73%
DC	1,773	1,407	262	79%
DE	991	815	19	82%
FL	22,566	17,628	796	78%
GA	12,664	4,634	139	37%
HI	2,095	1,839	98	88%
IA	3,852	2,826	424	73%
ID	2,611	1,994	459	76%
IL	18,458	5,024	10,060	27%
IN	8,745	6,341	1,404	73%
KS	4,026	2,777	713	69%
KY	4,946	3,397	422	69%
LA	5,749	1,576	2,363	27%
MA	11,085	7,458	1,636	67%
MD	8,614	7,268	249	84%
ME	1,208	1,087	0	90%
MI	14,477	8,800	2,195	61%
MN	7,783	903	5,664	12%
MO	8,106	6,516	33	80%
MS	3,111	2,790	86	90%
MT	1,665	1,501	54	90%
NC	14,851	12,539	1,384	84%
ND	1,001	909	43	91%
NE	2,710	2,194	147	81%
NH	1,448	1,136	188	78%
NJ	11,241	9,292	9	83%
NM	3,900	3,395	40	87%
NV	4,406	3,270	5	74%
NY	30,301	21,124	5,494	70%
OH	14,336	10,427	2,639	73%
OK	4,525	3,210	271	71%
OR	9,386	7,561	141	81%
PA	13,750	10,943	1,090	80%
RI	1,142	1,122	2	98%
SC	5,824	4,180	1,064	72%
SD	990	852	6	86%
TN	7,382	5,234	548	71%
TX	37,426	15,577	16,204	42%
UT	5,959	4,882	65	82%
VA	11,203	5,861	956	52%
VT	733	563	116	77%
WA	11,150	8,700	248	78%
WI	6,709	5,827	67	87%
WV	2,383	1,942	310	81%
WY	769	303	359	39%

