



In State Answer Rate

ACD Adjusted

04/01/2020 to 6/30/2020

NATIONAL SUICIDE PREVENTION LIFELINE



In-State Answer Rate by Originating State 4/1/2020 to 6/30/2020 Eastern Time

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline's Spanish language sub-network.

State	Initiated	Answered In-State	Answered Out-State	In-State Answered Rate
AK	1,696	1,186	253	70%
AL	6,245	5,612	212	90%
AR	3,609	2,931	400	81%
AZ	7,334	6,999	55	95%
CA	57,317	52,752	186	92%
CO	9,695	7,733	62	80%
CT	4,494	3,893	2	87%
DC	1,521	837	408	55%
DE	871	752	21	86%
FL	20,785	16,173	885	78%
GA	11,863	10,177	31	86%
HI	1,809	1,570	121	87%
IA	3,580	2,780	316	78%
ID	2,647	1,870	517	71%
IL	19,012	6,156	7,561	32%
IN	8,002	4,805	1,989	60%
KS	3,862	2,127	1,093	55%
KY	4,734	3,330	408	70%
LA	5,299	1,443	2,482	27%
MA	11,362	7,080	1,443	62%
MD	8,270	7,284	3	88%
ME	1,197	1,125	0	94%
MI	13,295	6,791	3,946	51%
MN	8,512	825	5,961	10%
MO	7,283	5,025	13	69%
MS	2,545	2,162	173	85%
MT	1,778	1,600	4	90%
NC	12,891	10,895	1,035	85%
ND	936	848	26	91%
NE	2,613	2,215	2	85%
NH	1,355	1,114	132	82%
NJ	10,352	8,969	4	87%
NM	3,892	3,454	3	89%
NV	4,312	2,987	102	69%
NY	26,684	11,544	10,097	43%
OH	13,687	9,619	2,639	70%
OK	4,119	3,237	2	79%
OR	8,585	7,020	25	82%
PA	13,615	8,542	3,272	63%
RI	992	978	1	99%
SC	5,195	2,623	1,591	50%
SD	873	769	4	88%
TN	6,988	4,523	936	65%
TX	34,145	13,092	14,316	38%
UT	5,101	4,449	3	87%
VA	9,663	5,765	301	60%
VT	598	116	446	19%
WA	11,705	8,639	98	74%
WI	5,774	1,489	3,139	26%
WV	1,605	1,220	198	76%
WY	828	0	661	0%

