



In State Answer Rate

ACD Adjusted

01/01/2020 to 3/31/2020

NATIONAL SUICIDE PREVENTION LIFELINE



In-State Answer Rate by Originating State 1/1/2020 to 3/31/2020 Eastern Time

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline's Spanish language sub-network.

State	Initiated	Answered In-State	Answered Out-State	In-State Answered Rate
AK	1,648	1,091	301	66%
AL	6,154	4,101	1,002	67%
AR	3,195	2,353	557	74%
AZ	7,389	7,065	51	96%
CA	53,741	48,806	754	91%
CO	9,496	7,368	75	78%
CT	3,822	3,248	12	85%
DC	1,513	857	349	57%
DE	876	721	25	82%
FL	20,173	16,168	722	80%
GA	12,656	10,597	110	84%
HI	1,589	1,381	90	87%
IA	3,445	2,818	237	82%
ID	2,348	1,886	277	80%
IL	16,846	4,921	8,766	29%
IN	7,230	3,657	1,977	51%
KS	3,974	2,423	1,017	61%
KY	4,585	2,513	1,193	55%
LA	4,678	3,659	423	78%
MA	9,823	6,314	1,287	64%
MD	7,204	6,200	265	86%
ME	970	904	2	93%
MI	12,314	4,288	6,084	35%
MN	8,247	661	6,121	8%
MO	6,737	5,947	112	88%
MS	2,209	1,748	257	79%
MT	1,580	1,470	6	93%
NC	12,277	10,714	688	87%
ND	865	781	40	90%
NE	2,456	1,846	29	75%
NH	1,352	1,101	137	81%
NJ	10,609	8,609	16	81%
NM	3,299	3,039	4	92%
NV	3,920	2,890	598	74%
NY	25,592	10,534	10,305	41%
OH	12,963	8,805	2,964	68%
OK	4,036	3,178	21	79%
OR	8,536	7,668	15	90%
PA	13,067	6,381	4,717	49%
RI	1,167	1,157	2	99%
SC	5,004	2,497	1,717	50%
SD	812	711	3	88%
TN	6,711	4,592	753	68%
TX	32,687	12,080	15,104	37%
UT	4,985	4,329	2	87%
VA	9,621	5,440	195	57%
VT	538	122	369	23%
WA	11,590	8,261	147	71%
WI	5,215	1,540	2,866	30%
WV	1,539	1,163	199	76%
WY	773	0	603	0%

