



In State Answer Rate

ACD Adjusted

10/01/2019 to 12/31/2019

NATIONAL SUICIDE PREVENTION LIFELINE



In-State Answer Rate by Originating State 10/1/2019 to 12/31/2019 Eastern Time

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline's Spanish language sub-network.

State	Initiated	Answered In-State	Answered Out-State	In-State Answered Rate
AK	1,923	1,394	236	72%
AL	7,093	4,309	1,378	61%
AR	3,105	1,964	807	63%
AZ	7,263	6,870	55	95%
CA	55,653	49,618	2,146	89%
CO	8,387	6,429	69	77%
CT	3,832	3,221	2	84%
DC	1,467	809	347	55%
DE	832	714	19	86%
FL	22,000	17,277	854	79%
GA	15,489	6,195	6,711	40%
HI	1,531	1,375	75	90%
IA	3,419	2,716	312	79%
ID	2,471	2,025	246	82%
IL	17,337	4,901	9,003	28%
IN	8,016	4,262	2,299	53%
KS	3,904	2,354	1,026	60%
KY	4,562	2,080	1,455	46%
LA	4,578	3,933	20	86%
MA	10,475	6,853	1,246	65%
MD	7,190	6,119	221	85%
ME	1,004	937	2	93%
MI	13,219	3,973	6,628	30%
MN	7,614	0	6,046	0%
MO	7,008	6,054	118	86%
MS	2,336	1,985	162	85%
MT	1,596	1,451	16	91%
NC	12,226	10,501	801	86%
ND	845	788	23	93%
NE	2,474	1,825	52	74%
NH	1,345	1,113	131	83%
NJ	9,508	7,791	10	82%
NM	3,482	3,126	7	90%
NV	4,511	2,482	1,301	55%
NY	28,337	9,652	13,065	34%
OH	13,092	9,179	2,800	70%
OK	4,089	3,332	2	81%
OR	8,087	6,653	14	82%
PA	13,977	5,330	6,341	38%
RI	1,014	999	3	99%
SC	5,609	1,385	3,167	25%
SD	865	773	4	89%
TN	6,997	4,253	1,117	61%
TX	33,460	12,276	14,992	37%
UT	4,599	3,887	2	85%
VA	9,732	5,434	182	56%
VT	615	144	409	23%
WA	11,286	9,204	67	82%
WI	5,673	1,647	3,104	29%
WV	1,492	1,165	166	78%
WY	735	0	584	0%

≥ 90 Answered
 ≥ 80 Answered
 ≥ 66 Answered
 < 66% Answered