



In State Answer Rate

ACD Adjusted

07/01/2019 to 9/30/2019

NATIONAL SUICIDE PREVENTION LIFELINE





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In-State Answer Rate by Originating State 7/1/2019 to 9/30/2019 Eastern Time

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline’s Spanish language sub-network.

State	Initiated	Answered In-State	Answered Out-State	In-State Answered Rate
AK	2,416	1,715	410	71%
AL	7,215	4,602	1,302	64%
AR	4,090	3,030	674	74%
AZ	8,059	7,584	93	94%
CA	58,114	51,084	2,420	88%
CO	9,092	6,934	66	76%
CT	3,807	3,047	43	80%
DC	1,550	888	371	57%
DE	902	755	28	84%
FL	21,781	16,897	874	78%
GA	14,063	5,589	5,932	40%
HI	1,897	1,688	85	89%
IA	3,716	2,939	354	79%
ID	2,484	2,053	250	83%
IL	17,386	4,793	9,143	28%
IN	8,301	4,439	2,278	53%
KS	4,157	2,544	1,058	61%
KY	4,416	2,104	1,408	48%
LA	4,980	4,318	26	87%
MA	11,197	7,174	1,625	64%
MD	8,640	7,536	45	87%
ME	1,039	967	4	93%
MI	14,206	3,503	7,400	25%
MN	8,473	0	6,857	0%
MO	7,544	6,600	75	87%
MS	2,615	2,262	135	87%
MT	1,587	1,387	0	87%
NC	13,149	11,711	518	89%
ND	975	838	77	86%
NE	2,663	1,990	12	75%
NH	1,442	1,119	210	78%
NJ	10,129	7,938	6	78%
NM	4,211	3,718	6	88%
NV	4,769	1,859	1,965	39%
NY	26,549	10,056	11,181	38%
OH	14,030	9,914	2,833	71%
OK	4,601	3,573	18	78%
OR	7,974	6,547	97	82%
PA	15,807	5,893	7,239	37%
RI	1,434	609	629	42%
SC	5,922	911	3,913	15%
SD	945	807	9	85%
TN	7,065	4,270	1,082	60%
TX	35,218	12,482	16,002	35%
UT	4,839	4,081	0	84%
VA	9,921	6,110	3	62%
VT	659	67	524	10%
WA	11,479	9,318	56	81%
WI	5,723	1,828	3,020	32%
WV	1,719	1,402	128	82%
WY	647	0	519	0%

