

## In State Answer Rate

ACD Adjusted 07/01/2019 to 9/30/2019

**NATIONAL SUICIDE PREVENTION LIFELINE** 





## **NATIONAL SUICIDE PREVENTION LIFELINE**

## In-State Answer Rate by Originating State 7/1/2019 to 9/30/2019 Eastern Time

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline's Spanish language sub-network.

State         Initiated         In-State         Out-State         Answered Rate           AK         2,416         1,715         410         71%           AL         7,215         4,602         1,302         64%           AR         4,090         3,030         674         74%           AZ         8,059         7,584         93         94%           CA         58,114         51,084         2,420         88%           CO         9,092         6,934         66         76%           CT         3,807         3,047         43         80%           DC         1,550         888         371         57%           DE         902         755         28         84%           FL         21,781         16,897         874         78%           GA         14,063         5,589         5,932         40%           HI         1,897         1,688         85         89%           ID         2,484         2,053         250         83%           IL         17,386         4,793         9,143         28%           IN         8,301         4,439         2,278
AL 7,215 4,602 1,302 64% AR 4,090 3,030 674 74% AZ 8,059 7,584 93 94% CA 58,114 51,084 2,420 88% CO 9,092 6,934 66 76% CT 3,807 3,047 43 80% DC 1,550 888 371 57% DE 902 755 28 84% FL 21,781 16,897 874 78% GA 14,063 5,589 5,932 40% HI 1,897 1,688 85 89% IA 3,716 2,939 354 79% ID 2,484 2,053 250 83% IL 17,386 4,793 9,143 28% IN 8,301 4,439 2,278 53% KS 4,157 2,544 1,058 61% KY 4,416 2,104 1,408 48% LA 4,980 4,318 26 87% MA 11,197 7,174 1,625 64% MD 8,640 7,536 45 87% ME 1,039 967 4 93% MI 14,206 3,503 7,400 25% MN 8,473 0 6,857 0% MN 7,544 6,600 75 87% MS 2,615 2,262 135 87% MM 1,587 266 0 17% NC 13,149 11,711 518 89%
AR 4,090 3,030 674 74%  AZ 8,059 7,584 93 94%  CA 58,114 51,084 2,420 88%  CO 9,092 6,934 66 76%  CT 3,807 3,047 43 80%  DC 1,550 888 371 57%  DE 902 755 28 84%  FL 21,781 16,897 874 78%  GA 14,063 5,589 5,932 40%  HI 1,897 1,688 85 89%  IA 3,716 2,939 354 79%  ID 2,484 2,053 250 83%  IL 17,386 4,793 9,143 28%  IN 8,301 4,439 2,278 53%  KS 4,157 2,544 1,058 61%  KY 4,416 2,104 1,408 48%  LA 4,980 4,318 26 87%  MA 11,197 7,174 1,625 64%  MD 8,640 7,536 45 87%  ME 1,039 967 4 93%  MI 14,206 3,503 7,400 25%  MN 8,473 0 6,857 0%  MO 7,544 6,600 75 87%  MS 2,615 2,262 135 87%  MT 1,587 266 0 17%  NC 13,149 11,711 518 89%
AZ       8,059       7,584       93       94%         CA       58,114       51,084       2,420       88%         CO       9,092       6,934       66       76%         CT       3,807       3,047       43       80%         DC       1,550       888       371       57%         DE       902       755       28       84%         FL       21,781       16,897       874       78%         GA       14,063       5,589       5,932       40%         HI       1,897       1,688       85       89%         IA       3,716       2,939       354       79%         ID       2,484       2,053       250       83%         IL       17,386       4,793       9,143       28%         IN       8,301       4,439       2,278       53%         KS       4,157       2,544       1,058       61%         KY       4,416       2,104       1,408       48%         LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD <td< td=""></td<>
CA 58,114 51,084 2,420 88%  CO 9,092 6,934 66 76%  CT 3,807 3,047 43 80%  DC 1,550 888 371 57%  DE 902 755 28 84%  FL 21,781 16,897 874 78%  GA 14,063 5,589 5,932 40%  HI 1,897 1,688 85 89%  IA 3,716 2,939 354 79%  ID 2,484 2,053 250 83%  IL 17,386 4,793 9,143 28%  IN 8,301 4,439 2,278 53%  KS 4,157 2,544 1,058 61%  KY 4,416 2,104 1,408 48%  LA 4,980 4,318 26 87%  MA 11,197 7,174 1,625 64%  MD 8,640 7,536 45 87%  ME 1,039 967 4 93%  MI 14,206 3,503 7,400 25%  MN 8,473 0 6,857 0%  MS 2,615 2,262 135 87%  MT 1,587 266 0 17%  NC 13,149 11,711 518 89%
CO         9,092         6,934         66         76%           CT         3,807         3,047         43         80%           DC         1,550         888         371         57%           DE         902         755         28         84%           FL         21,781         16,897         874         78%           GA         14,063         5,589         5,932         40%           HI         1,897         1,688         85         89%           IA         3,716         2,939         354         79%           ID         2,484         2,053         250         83%           IL         17,386         4,793         9,143         28%           IN         8,301         4,439         2,278         53%           KS         4,157         2,544         1,058         61%           KY         4,416         2,104         1,408         48%           LA         4,980         4,318         26         87%           MA         11,197         7,174         1,625         64%           MD         8,640         7,536         45         87% <tr< td=""></tr<>
CT         3,807         3,047         43         80%           DC         1,550         888         371         57%           DE         902         755         28         84%           FL         21,781         16,897         874         78%           GA         14,063         5,589         5,932         40%           HI         1,897         1,688         85         89%           IA         3,716         2,939         354         79%           ID         2,484         2,053         250         83%           IL         17,386         4,793         9,143         28%           IN         8,301         4,439         2,278         53%           KS         4,157         2,544         1,058         61%           KY         4,416         2,104         1,408         48%           LA         4,980         4,318         26         87%           MA         11,197         7,174         1,625         64%           MD         8,640         7,536         45         87%           ME         1,039         967         4         93%
DC         1,550         888         371         57%           DE         902         755         28         84%           FL         21,781         16,897         874         78%           GA         14,063         5,589         5,932         40%           HI         1,897         1,688         85         89%           IA         3,716         2,939         354         79%           ID         2,484         2,053         250         83%           IL         17,386         4,793         9,143         28%           IN         8,301         4,439         2,278         53%           KS         4,157         2,544         1,058         61%           KY         4,416         2,104         1,408         48%           LA         4,980         4,318         26         87%           MA         11,197         7,174         1,625         64%           MD         8,640         7,536         45         87%           ME         1,039         967         4         93%           MI         14,206         3,503         7,400         25% <t< td=""></t<>
DE         902         755         28         84%           FL         21,781         16,897         874         78%           GA         14,063         5,589         5,932         40%           HI         1,897         1,688         85         89%           IA         3,716         2,939         354         79%           ID         2,484         2,053         250         83%           IL         17,386         4,793         9,143         28%           IN         8,301         4,439         2,278         53%           KS         4,157         2,544         1,058         61%           KY         4,416         2,104         1,408         48%           LA         4,980         4,318         26         87%           MA         11,197         7,174         1,625         64%           MD         8,640         7,536         45         87%           ME         1,039         967         4         93%           MI         14,206         3,503         7,400         25%           MN         8,473         0         6,857         0% <tr< td=""></tr<>
FL       21,781       16,897       874       78%         GA       14,063       5,589       5,932       40%         HI       1,897       1,688       85       89%         IA       3,716       2,939       354       79%         ID       2,484       2,053       250       83%         IL       17,386       4,793       9,143       28%         IN       8,301       4,439       2,278       53%         KS       4,157       2,544       1,058       61%         KY       4,416       2,104       1,408       48%         LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT <td< td=""></td<>
GA       14,063       5,589       5,932       40%         HI       1,897       1,688       85       89%         IA       3,716       2,939       354       79%         ID       2,484       2,053       250       83%         IL       17,386       4,793       9,143       28%         IN       8,301       4,439       2,278       53%         KS       4,157       2,544       1,058       61%         KY       4,416       2,104       1,408       48%         LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT       1,587       266       0       17%         NC       13,14
HI       1,897       1,688       85       89%         IA       3,716       2,939       354       79%         ID       2,484       2,053       250       83%         IL       17,386       4,793       9,143       28%         IN       8,301       4,439       2,278       53%         KS       4,157       2,544       1,058       61%         KY       4,416       2,104       1,408       48%         LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT       1,587       266       0       17%         NC       13,149       11,711       518       89%
IA         3,716         2,939         354         79%           ID         2,484         2,053         250         83%           IL         17,386         4,793         9,143         28%           IN         8,301         4,439         2,278         53%           KS         4,157         2,544         1,058         61%           KY         4,416         2,104         1,408         48%           LA         4,980         4,318         26         87%           MA         11,197         7,174         1,625         64%           MD         8,640         7,536         45         87%           ME         1,039         967         4         93%           MI         14,206         3,503         7,400         25%           MN         8,473         0         6,857         0%           MO         7,544         6,600         75         87%           MS         2,615         2,262         135         87%           MT         1,587         266         0         17%           NC         13,149         11,711         518         89%
ID         2,484         2,053         250         83%           IL         17,386         4,793         9,143         28%           IN         8,301         4,439         2,278         53%           KS         4,157         2,544         1,058         61%           KY         4,416         2,104         1,408         48%           LA         4,980         4,318         26         87%           MA         11,197         7,174         1,625         64%           MD         8,640         7,536         45         87%           ME         1,039         967         4         93%           MI         14,206         3,503         7,400         25%           MN         8,473         0         6,857         0%           MO         7,544         6,600         75         87%           MS         2,615         2,262         135         87%           MT         1,587         266         0         17%           NC         13,149         11,711         518         89%
IL       17,386       4,793       9,143       28%         IN       8,301       4,439       2,278       53%         KS       4,157       2,544       1,058       61%         KY       4,416       2,104       1,408       48%         LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT       1,587       266       0       17%         NC       13,149       11,711       518       89%
IN       8,301       4,439       2,278       53%         KS       4,157       2,544       1,058       61%         KY       4,416       2,104       1,408       48%         LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT       1,587       266       0       17%         NC       13,149       11,711       518       89%
KS       4,157       2,544       1,058       61%         KY       4,416       2,104       1,408       48%         LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT       1,587       266       0       17%         NC       13,149       11,711       518       89%
KY       4,416       2,104       1,408       48%         LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT       1,587       266       0       17%         NC       13,149       11,711       518       89%
LA       4,980       4,318       26       87%         MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT       1,587       266       0       17%         NC       13,149       11,711       518       89%
MA       11,197       7,174       1,625       64%         MD       8,640       7,536       45       87%         ME       1,039       967       4       93%         MI       14,206       3,503       7,400       25%         MN       8,473       0       6,857       0%         MO       7,544       6,600       75       87%         MS       2,615       2,262       135       87%         MT       1,587       266       0       17%         NC       13,149       11,711       518       89%
MD     8,640     7,536     45     87%       ME     1,039     967     4     93%       MI     14,206     3,503     7,400     25%       MN     8,473     0     6,857     0%       MO     7,544     6,600     75     87%       MS     2,615     2,262     135     87%       MT     1,587     266     0     17%       NC     13,149     11,711     518     89%
ME     1,039     967     4     93%       MI     14,206     3,503     7,400     25%       MN     8,473     0     6,857     0%       MO     7,544     6,600     75     87%       MS     2,615     2,262     135     87%       MT     1,587     266     0     17%       NC     13,149     11,711     518     89%
MI     14,206     3,503     7,400     25%       MN     8,473     0     6,857     0%       MO     7,544     6,600     75     87%       MS     2,615     2,262     135     87%       MT     1,587     266     0     17%       NC     13,149     11,711     518     89%
MN     8,473     0     6,857     0%       MO     7,544     6,600     75     87%       MS     2,615     2,262     135     87%       MT     1,587     266     0     17%       NC     13,149     11,711     518     89%
MO     7,544     6,600     75     87%       MS     2,615     2,262     135     87%       MT     1,587     266     0     17%       NC     13,149     11,711     518     89%
MS     2,615     2,262     135     87%       MT     1,587     266     0     17%       NC     13,149     11,711     518     89%
MT 1,587 266 0 17% NC 13,149 11,711 518 89%
NC 13,149 11,711 518 89%
NE 2,663 1,990 12 75%
NH 1,442 1,119 210 78%
NJ 10,129 7,938 6 78%
NM 4,211 3,718 6 88%
NV 4,769 1,859 1,965 <b>39%</b>
NY 26,549 10,056 11,181 38%
OH 14,030 9,914 2,833 71%
OK 4,601 3,573 18 78%
OR 7,974 6,547 97 82%
PA 15,807 5,893 7,239 37%
SC 5,922 911 3,913 15%
SD 945 807 9 85%
TN 7,065 4,270 1,082 60%
TX 35,218 12,482 16,002 35%
UT 4,839 4,081 0 84%
VA 9,921 6,110 3 62%
VT 659 67 524 10%
WA 11,479 9,318 56 <u>81%</u>
WI 5,723 1,828 3,020 32%
WV 1,719 1,402 128 <u>82%</u>
WY 647 0 519 <b>0</b> %