



In State Answer Rate

ACD Adjusted

07/01/2018 to 9/30/2018

NATIONAL SUICIDE PREVENTION LIFELINE





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In-State Answer Rate by Originating State 7/1/2018 to 9/30/2018 Eastern Time

| State | Initiated | Answered In-State | Answered Out-State | In-State Answered Rate |
|-------|-----------|-------------------|--------------------|------------------------|
| AK | 2,033 | 1,373 | 499 | 68% |
| AL | 6,888 | 4,377 | 1,163 | 64% |
| AR | 3,404 | 1,927 | 1,062 | 57% |
| AZ | 8,576 | 7,978 | 162 | 93% |
| CA | 60,767 | 53,123 | 2,084 | 87% |
| CO | 8,565 | 7,199 | 196 | 84% |
| CT | 3,790 | 3,326 | 26 | 88% |
| DC | 1,840 | 1,023 | 524 | 56% |
| DE | 980 | 851 | 58 | 87% |
| FL | 23,050 | 17,737 | 804 | 77% |
| GA | 15,490 | 3,472 | 8,239 | 22% |
| HI | 1,745 | 1,573 | 61 | 90% |
| IA | 3,540 | 2,349 | 281 | 66% |
| ID | 3,107 | 2,353 | 463 | 76% |
| IL | 17,536 | 4,730 | 8,251 | 27% |
| IN | 9,920 | 5,666 | 2,462 | 57% |
| KS | 4,003 | 2,537 | 810 | 63% |
| KY | 4,985 | 1,459 | 1,482 | 29% |
| LA | 4,977 | 3,609 | 772 | 73% |
| MA | 11,064 | 7,202 | 1,244 | 65% |
| MD | 8,780 | 7,940 | 21 | 90% |
| ME | 1,224 | 1,149 | 3 | 94% |
| MI | 13,898 | 5,037 | 5,981 | 36% |
| MN | 8,915 | 215 | 6,290 | 2% |
| MO | 7,632 | 6,617 | 321 | 87% |
| MS | 2,595 | 2,077 | 233 | 80% |
| MT | 1,742 | 1,429 | 11 | 82% |
| NC | 13,928 | 12,221 | 666 | 88% |
| ND | 921 | 757 | 103 | 82% |
| NE | 2,414 | 1,750 | 38 | 72% |
| NH | 1,462 | 1,024 | 258 | 70% |
| NJ | 9,519 | 7,947 | 101 | 83% |
| NM | 3,441 | 2,857 | 9 | 83% |
| NV | 4,404 | 2,360 | 1,143 | 54% |
| NY | 24,891 | 9,978 | 8,806 | 40% |
| OH | 14,907 | 10,460 | 2,791 | 70% |
| OK | 5,154 | 4,091 | 16 | 79% |
| OR | 7,706 | 6,106 | 241 | 79% |
| PA | 15,453 | 5,664 | 6,568 | 37% |
| RI | 1,333 | 224 | 754 | 17% |
| SC | 6,068 | 729 | 2,248 | 12% |
| SD | 914 | 867 | 1 | 95% |
| TN | 7,514 | 5,113 | 634 | 68% |
| TX | 37,190 | 9,051 | 19,560 | 24% |
| UT | 4,592 | 4,343 | 79 | 95% |
| VA | 11,506 | 6,504 | 108 | 57% |
| VT | 666 | 34 | 544 | 5% |
| WA | 11,476 | 8,911 | 345 | 78% |
| WI | 5,583 | 1,683 | 2,686 | 30% |
| WV | 1,674 | 1,171 | 266 | 70% |
| WY | 703 | 0 | 475 | 0% |

≥ 90 Answered
 ≥ 80 Answered
 ≥ 66 Answered
 < 66% Answered