



In State Answer Rate

ACD Adjusted

10/01/2018 to 12/31/2018

NATIONAL SUICIDE PREVENTION LIFELINE



In-State Answer Rate by Originating State 10/1/2018 to 12/31/2018 Eastern Time

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline's Spanish language sub-network.

State	Initiated	Answered In-State	Answered Out-State	In-State Answered Rate
AK	2,502	1,887	396	75%
AL	6,043	3,823	1,030	63%
AR	3,474	2,423	720	70%
AS	4	0	3	0%
AZ	8,027	7,413	133	92%
CA	59,634	48,494	5,838	81%
CO	8,090	7,325	138	91%
CT	3,684	3,271	1	89%
DC	1,773	1,051	473	59%
DE	1,086	918	57	85%
FL	21,610	16,457	804	76%
GA	13,265	2,597	7,140	20%
GU	90	0	65	0%
HI	1,823	1,615	68	89%
IA	3,512	2,381	226	68%
ID	2,848	2,244	333	79%
IL	17,317	5,656	8,052	33%
IN	7,530	2,902	2,803	39%
KS	3,805	2,445	733	64%
KY	4,624	2,227	1,485	48%
LA	4,597	4,071	42	89%
MA	10,296	7,392	917	72%
MD	7,780	7,097	3	91%
ME	1,243	1,163	1	94%
MI	13,393	4,807	6,099	36%
MN	8,383	0	6,418	0%
MO	7,592	6,613	254	87%
MP	12	0	10	0%
MS	2,536	2,099	192	83%
MT	1,608	1,471	9	91%
NC	13,690	12,396	344	91%
ND	755	623	71	83%
NE	2,375	1,764	14	74%
NH	1,625	1,047	350	64%
NJ	9,351	7,621	27	81%
NM	3,393	2,914	8	86%
NV	4,306	2,010	1,395	47%
NY	23,965	10,602	8,107	44%
OH	14,113	9,860	2,786	70%
OK	4,960	3,871	1	78%
OR	8,030	6,600	255	82%
PA	14,893	5,487	6,558	37%
PR	566	0	395	0%
RI	1,126	171	675	15%
SC	5,023	787	2,997	16%
SD	791	701	5	89%
TN	7,110	4,854	639	68%
TX	32,114	7,267	17,691	23%
UT	4,652	4,400	33	95%
VA	10,746	7,162	4	67%
VI	194	0	128	0%
VT	754	15	606	2%
WA	11,562	9,027	330	78%
WI	5,642	1,716	2,844	30%
WV	1,921	1,532	202	80%
WY	846	0	650	0%

≥ 90 Answered
 ≥ 80 Answered
 ≥ 66 Answered
 < 66% Answered